



8455 S 73rd Plaza
Papillion, NE 68046
402-597-2911

4257 S 144th St
Omaha, NE 68137
402-991-9444

Referrals for Outpatient Ultrasound Services

Urgent Pet Care is pleased to offer outpatient ultrasound services to our referring veterinarians beginning April 2026. Because we are in the early stages of offering this service, please contact us if your clinic encounters any confusion or has issues with scheduling or receiving interpretations.

Step 1: Scheduling Your Patient

- Have a member of your team call and speak with a UPC technician to schedule an outpatient appointment at our Papillion location (402-597-2911) or our Millard location (402-991-9444)
- Email medical records to:
 - urgentpetcare@urgentpetcareomaha.com
- Include:
 - Most recent exam notes
 - Lab results
 - Radiographs (if available)
 - Current medications
 - Contact information for the referring veterinarian

Step 2: Communicate with the Client

- Let the client know:
 - What they should expect (UPC will not communicate results directly to the client)
 - That their pet's records have been sent in advance
 - If sedation is required, then Urgent Pet Care must perform an exam on the patient and charge an exam fee and a sedation fee. Sedation is performed under our veterinarian's supervision solely to obtain images safely.

- Estimated cost range, if appropriate. Please call for cost estimates.
- That patients may need to be dropped off and picked up at a later time, depending on caseload at UPC. Discharge times may also vary.
- That the appointment may need to be rescheduled if they are more than 15 minutes late.

Step 3: During the Visit

- Patients must arrive 15 minutes before the time of their scheduled appointment.
- The referring DVM retains full medical responsibility for the case. Our hospital's veterinarian will not assume case management nor provide treatment recommendations.
 - If a critical or life-threatening finding is identified on the radiologist's report and Urgent Pet Care is unable to reach the referring veterinarian in a timely manner, we will assume responsibility for the patient's immediate care. UPC may contact the client directly to discuss findings, recommendations, and any medically necessary diagnostics or treatment at the discretion of the attending veterinarian.

Step 4: Interpretation and Reporting

- All studies will be submitted to a board-certified radiologist for formal interpretation
- The finalized radiology report will be sent directly to the referring veterinarian within 24 hours.
- The referring veterinarian is responsible for communicating findings and treatment recommendations to the client.